



# Quality In Everything We Do

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## Signs of termite infestation

## Termite destruction

## Termite prevention system

### How to detect termites?

Most of the time you will only discover that you have termites after they have started their destruction of your home. However, there are signs that you can look out for to alert you of their presence. These include and are not limited to the following:

- Winged termites in an around the house in particular near sources of light after rain.
- Presence of mud tubes from the ground to wood or on perimeter walls.
- Shed wings near windows and doors
- Paint that has started to bubble on wood surfaces or wood that appears discoloured.



Mud Tubes



Bubbling Paint

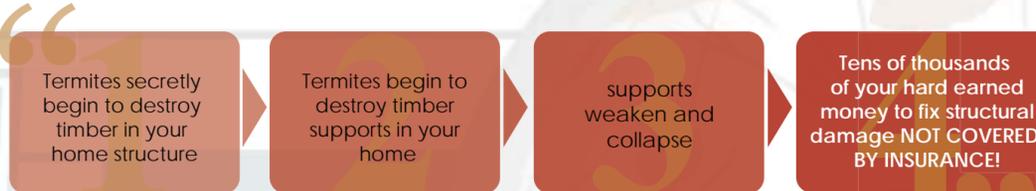


Swarmers



Shed wings

The only certain way to determine the presence of termites and a recommended treatment option for your home is with a thorough home inspection from a pest management professional in accordance with AS3660.2.



### Termite activity around your home can be greatly reduced by:

- Large plants, climbing vines and thick vegetation removed from around your property as they can provide concealed entry for termites and roots close to foundations can be excavated by termites.
- Dead trees and stumps should be removed as these are favoured nesting sites
- Ensuring good ventilation in subfloor areas. Substandard ventilation in these areas results in high humidity favoured by termites.
- Garden beds should be raked away from your home to minimise concealed entry ways for termites.
- Untreated timber in garden surrounds and/or retaining walls should be replaced with termite resistant materials.
- Minimising the presence of loose timber, wood, trash, lumber, areas of direct wood to soil contact and water pools/puddles in any under-floor areas.
- Make sure indoor and outdoor plumbing remains leak-free.
- Sealing cracks in foundation patio, steps or masonry siding.
- Getting YEARLY inspections by a professional to make sure termite haven't returned.

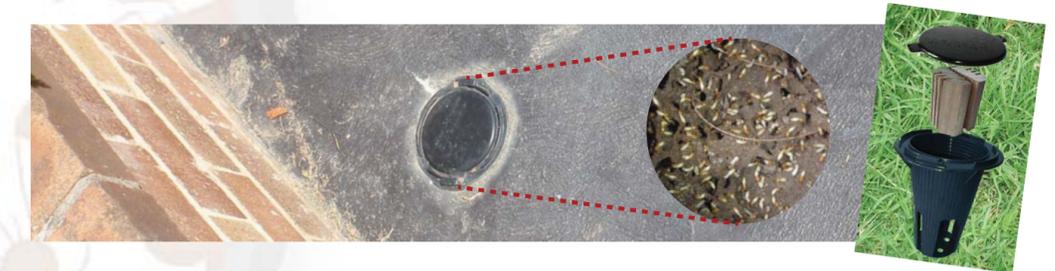
### WHAT NOT TO DO If you find termites DON'T disturb them....Call Us!

- Don't Tamper or interfere with the baiting system or any of its components
- Don't Apply insecticides on or close to the location of any termite station
- Don't Remove or add soil around foundations.



### Baiting Station

After a thorough inspection of your home, Quality Termite Control pest managers will identify termite 'hotspots', such as air conditioning units, hot water systems, old tree stumps, leaky taps, garden beds, fence posts and bathrooms. If there are termites or if there is significant risk of attack from subterranean termites, your pest manager will recommend the installation of in-ground termite baiting stations and/or if active termites are found inside, above-ground termite baiting stations can be installed for immediate colony control.



### Advance termite baiting system

The termite bait contains 1g/Kg of Chlorfluazuron (or similar) as the active ingredient (about as toxic as table salt). As termites feed and then travel back to the colony, they share termite bait with other nestmates (trophallaxis) and send other termites back to feed on the bait. As feeding on the bait continues and more and more termites are affected, the termite colony starts to die and is eliminated.

The stages of colony elimination will be identified by the pest manager from Quality Termite Control. These include worker termites becoming lighter in colour, and in the final stages of elimination, a larger number of soldier termites and increased fungi in the station.

### Ensure protection following successful eradication

Once the colony has been eliminated from your home, the bait is replaced with the monitors. These can be pieces of non-treated Tasmanian Oak Timber, which termites prefer to house timber, and will act as advance warning for future termite activity. Your pest manager will continue to inspect the station regularly to discover and treat any new colonies that may invade your property.



# We Do What Others Only Promise

## Terms and Conditions

1. Like all termite management systems, the Termite Baiting System is NOT a guaranteed method of termite control. The Australian Standards, AS 3660.2-2000 Termite Baiting-In and Around Existing Buildings and Structures proved details for minimising the risks to buildings from termite attack, and methods of treatment to control termite infestations. It also advises that termite attack cannot be prevented completely and regular inspections are required. The termites, if found can then be eliminated.
2. If during the course of the treatment program it is found that structural or environmental conditions prevent us performing any sections of the agreed Treatment Program than the free service period offered may have to be reviewed or the cost of your investment may have to be revised. The prices advised overleaf are valid for 30 days, after that we reserve the right to make revisions.
3. Warning. Where drilling and/or cutting is required through brick, concrete, timber or other surface no liability can be accepted should damage result to concealed services such as power, gas, water, conduits, drainage pipes, telephone cables etc. You should provide clear and accurate plans before commencement. You indemnify us against any cost that may arise from such possible damages if plans are not provided. We will exercise due care while performing any work to try to avoid damaging any part of your property.
4. All monies are due and payable upon invoice at the commencement of the treatment program. All free service periods are null and void unless payment has been received in full.
5. You will arrange free access to property. Any restrictions to access or delays in granting access may result in us revising the investment required for treatment. You provide 240V AC 15 amp power supply within 30 meters of any areas to be drilled.
6. This proposal only applies to the treatment and application or installation of termite management system to the structure(s) as detailed in this contract against attack by subterranean termites. It does not provide for protection against any other pest/s. In particular it does not include protection against "drywood termites" FAMILY: KALOTERMITEAE, or "dampwood termites" FAMILY: TERMOPSIDAE.
7. In the event of subterranean termites returning within service period (12 months from date of treatment), and upon notification by you, we will provide such services as detailed in that contract as accepted by you. Any free services conditional upon you notifying us of any signs of termite's infestation. Fences, gates, pergolas and garden retaining walls are specifically excluded from the terms of any service period. However, any signs of activity in these areas or in any part of the property must always be reported to us within 7 days.
8. No responsibility is accepted, or warranty implied, for any timber damages that may occur as a result of the past, current or future termite activity.
9. This Agreement may be extended at the end of the free service period, at our discretion, subject to you paying a further maintenance fee to be notified, and subject to our completing an inspection report and treatment proposal on you accept in our recommendations as notified in that report. Modern termite control agents are designed to be biodegradable therefore, the life of the chemical treated zone(s) they provide is limited by various environmental factors. The chemical treated zone will need to be renewed when the normal life expectancy (related to diminishing residual strength of chemical over time and environmental factors) of this barrier and/or treated zone is considered to have diminished and may not provide the level of protection indicated on the product label. It is therefore imperative that you have regular, competent inspections by licensed pest management firm (at least annually), and re-treatments, as determined by those inspections.
10. You accept that this termite treatment program can be rendered ineffective if you should make building alterations, renovations, additions, (including pergolas, awnings, veranda's etc.), introducing conductive materials, disturbing external gardens, pathway, etc. adjacent to the areas protected and through establishing lawns &/ or garden beds adjacent to protected areas. (Such changes to the property are likely to breach the termite management system installed) Where such changes occur you must contact us for further treatment advice. You must be careful and take precautions to ensure that you do not in any way damage the soil barrier &/or treated zone created.
11. Warning. Where drilling &/or cutting is required through brick, concrete, timber or other surfaces, no liability can be accepted for resulting damage to floor tiles, carpet, any other floor coverings or to the brick, concrete, timber or other surfaces.
12. No liability or responsibility is accepted for termite entry to treated areas resulting from poor building design, or where the construction does not comply with AS 3600.1-2000 and Building Code of Australia. Examples of such situations include, but are not limited to, cracking concrete slabs or failure to fully remove formwork timbers. Such faults may not be visible and as a result are not noted as limitations to the treatment.

**Termite and Pest Inspection** Completed on the premises of the office of the German Consulate General in July 2012.

We engaged Ben to complete a assessment on our termite and pest exposure to ensure that our magnificent office premises were termite free and pests were eradicated. It is important as German Consulate General that we have impeccable office rooms, a professional look and feel.

Ben Nazem from **Quality Termite Control** is highly professional, clean and organised. He arrived at the appointed time, carried out this inspections and provided a full report to our fullest satisfaction.

I can only recommend the services and advice provided by ben as it ensures productivity is maximised and potential problems are identified and am looking forward to continue our cooperation!

**Anne-Kirsten Wohlleben**

**Deputy Consul General  
German Consulate General Sydney**



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## Run rings around termites with DuPont Altriset®

### STOPS feeding in hours



Altriset® works by paralyzing the mouths of termites within hours of ingestion, stopping further damage immediately. But Altriset® doesn't stop there. it also increases termites already social behavior. They groom and exchange food, therefore spreading Altriset™ to other colony members.

Here's how it works:

- Your termite control professional applies Altriset® according to the label directions.
- The first wave of termites to come into contact with Altriset® walks through it, **ingest it and carry it on their bodies. They cannot taste or smell it.**
- Within hours, the mouths of exposed termites become paralyzed to stop further feeding.
- Exposed termites experience increased grooming and interaction so that they spread Altriset® among other colony members
- Over time, termites become more lethargic and show signs of muscle paralysis.
- Altriset® eliminates termites within three months or less when used in accordance with the label

### Safe and long-lasting termite control

- Altriset® provides long-term structural protection by controlling termites and leaving residual protection in surrounding soil so that termites don't return.
- In fact, studies show that when used in accordance with the label, just one application of Altriset® protects your home from termites for years to come.
- Results may vary slightly by location. Your Altriset® termite control professional can outline specific performance guidelines for your region.

### The only Termiticide that doesn't make you compromise

Using a termiticide no longer means choosing to protect your home or the environment. Altriset® has both unparalleled termite protection AND an excellent environmental profile.

### Low impact on beneficial organisms

Although Altriset® is extremely effective on termites, its unique chemistry is targeted so that it has little impact on the organisms you do want in your yard-such as honey bees and earthworms.

Hundreds of laboratory and field studies prove that termites quickly acquire a sufficient dose of Altriset as they tunnel through a treated zone.

Termites come into contact with Altriset®, walk through it, ingest it and carry it on their bodies. They cannot taste or smell it.

The mouth of exposed termites become paralysed so they stop feeding on your home.

There is increased grooming and interaction with other termites, spreading even more Altriset® onto other members of the colony.

They walk back to their nest and transfer Altriset® onto other termites.

Over time, termites become more lethargic, are paralysed and then die. Altriset® eliminates termites from structures in less than 3 months when used in accordance with the label.